

Soot Happens Towing & Recovery

Towing Service Contract

This contract between **Soot Happens Towing & Recovery** having a primary business location at 15 Erich Road Richmond Va 23225 (hereinafter "Contractor") and

(hereinafter "Property Owner/Agent). Contractor and Property Owner/Agent are collectively referred to herein as the "Parties" and individually as a "Party".

Contractor shall be responsible for providing towing and related services as described herein (**Attachment A**) solely for the property as identified below.

Property Name: _____

Address: _____

City/State/Zip: _____

Manager/Contact Person: _____

Phone: _____ Fax: _____ Email: _____

Please include any alternate address, if applicable (e.g. Management/Association/HOA or billing address if different from physical towing location). Please include any email addresses that may be helpful for communications. _____

This contract shall be in effect for a period of one (1) year beginning on _____ (effective date) and end on _____ (expiration date) and will be extend annually for additional one year terms unless written notice of cancellation is received within 30 days of annual expiration date.

The Contractor agrees to maintain motor vehicle insurance that meets or exceeds the towing requirements set by the Commonwealth of Virginia.

The Contractor agrees to mediate any complaints registered to the Department of Consumer Affairs for resolutions.

Property Owner/Agent shall not be responsible for towing charges related to the removal of vehicles (e.g. impound, storage fees, DMV and administrative fees). All towing charges for the removal of vehicles (impound, storage fees, DMV and administrative fees) are the sole responsibility of the registered owner of the vehicle.

If Contractor supplies Property Owner/Agent with permits, signs and/or any other service or product other than the impound services defined in this contract and this contract is terminated prior to the termination date, the Property Owner/Agent shall be responsible for reimbursement to the Contractor for the cost of time and materials provided.

15 Erich Road * Richmond, VA 23225 * Office: 804-773-0619 *
101 North Pinetta Dr Suite 35827* Bon Air, VA 23235 *

Soothappenstowingandrecovery.com

Soothappenstowingandrecovery@gmail.com

Soot Happens & Recovery

Towing Service Contract

ATTACHMENT A – SERVICES

Property Name _____

Patrol Service

Call-in Only

Hours of Patrol: Starting _____ AM PM Ending _____ AM PM

| | | |
|-----------------------|--------------------------------|-------------------------------|
| Fire Lanes | No Permit | _____ |
| Taking Up 2 Spaces | Expired Permit | _____ |
| Double Parked | Altered Permit | _____ |
| No Parking Zone | No Guest Permit | _____ |
| Expired/No Tags | Resident in Guest Parking | _____ |
| Expired/No Inspection | Resident in Commercial Parking | Commercial |
| Handicap Violations | Guest in Resident Parking | No Commuter/ Trailers or semi |
| Parked on Grass/Curb | Inoperable/Wrecked Vehicle | No Overnight Parking |
| Blocking Dumpster | Abandoned/Junk Vehicle | Customer Parking Only |
| Commercial Vehicles | _____ | For Sale Vehicles/ Abandoned |
| 24 HOUR SERVICES: | _____ | |

Residents may request removal of vehicles parked in their reserved space. (Signature Required)

Property Manager/Authorized Personnel are required to call in vehicles or special situations.
Please list all Authorized Personnel with their phone numbers.

All notices or other communications which shall or may be given pursuant to this Agreement shall be in writing delivered to the relevant address set forth above, or at such other address as such Party may hereafter designate in writing as the appropriate address for the receipt of such notice.

By signing both Parties acknowledge that they are authorized agents and agree to all the terms and conditions stated in the above Towing Service Contract.

Soot Happens Towing & Recovery

Property Owner/Agent

(Signature)

(Signature)

(Printed Name)

(Printed Name)

(Date)

(Date)

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ATTACHMENT B – Patrol SERVICES

Property Name _____

Patrol Service

Call-in Only

Hours of Patrol: Starting _____ AM PM Ending _____ AM PM

Special Request

| | |
|-----------------|-----------------------|
| One Round | Monday |
| Two Rounds | Tuesday |
| Three Rounds | Wednesday |
| Four Rounds | Thursday |
| Five Rounds | Friday |
| Six Rounds | Saturday |
| Seven Rounds | Sunday |
| Constant Patrol | Any One Day a week |
| | Any Two Days a week |
| | Any Three Days a week |

For customer: Impound Fee: \$205 (includes towing to impound) Storage Fees: Applicable after 24 Hours

Billing Information Required

Name _____

Title _____

Address _____

Phone Number _____

Email Address _____

PO Number is optional _____

Weekly or Monthly Billing _____

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By signing both Parties acknowledge that they are authorized agents and agree to all the terms and conditions stated in the above Towing Service Contract.

Soot Happens Towing & Recovery

Property Owner/Agent

(Signature)

(Signature)

(Printed Name)

(Printed Name)

(Date)

(Date)

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